Carol Chavez

Curriculum Vitae
3404 Lullwater Road, Lexington, KY 40517
804-938-0954
Vaevents156@gmail.com

CURRENT POSITION

2023 – Present: Associate Director, Master of Science in Supply Chain Management Program
2020 – Present: Associate Director, Supply Chain Outreach and Corporate Engagement,

COURSES

MKT 740: Industry Project. A team-based industry project / capstone course where collaborative teams of MS Supply Chain Management students are paired with a company or organization to solve a supply chain related problem.

MKT 630: Supply Chain Fundamentals and Strategy. This course introduces students to the terminology, concepts, and skills related to supply chain management, with a focus on strategic, relational, and operations issues. It builds critical thinking skills though the application of an 8-week supply chain simulation and case studies.

MKT 634: Quality Management and Lean Operations. This course focuses on the principles, and practices of total quality management (TQM) and lean operations. Topics include process focus, continuous improvement, service quality, customer satisfaction, Toyota Production System, and project management.

MKT 406: Productivity and Quality Management. Beginning with an examination of connections between quality and productivity, this course includes emergent practices for continuous improvement including Kaizen, Six Sigma, customer relationship management, and strategic planning.

MKT 303/AN 303: Supply Chain Management. Students will develop an understanding of the complexities associated with the physical movement of goods and information, and how they affect the mission of the firm. Students will develop forecast and inventory management models.

SERVICE

2023 – Present: Member, Professional Masters Programs committee
2022 – Present: Lead, Annual Supply Chain Forum planning committee
2020 – Present: Member, Gatton Supply Chain Advisory Board;

NEWS FEATURES

Brokamp, Ryan. "Professor Carol Chavez speaks on American logistics faults in Afghanistan withdrawal." Kentucky Kernel, 30 September 2021, http://www.kykernel.com/news/professor-carol-chavez-speaks-on-american-logistic-faults-in-afghanistan-withdrawal/article_1f448822-2228-11ec-a0f2-67b1ace99657.html

Arsenault, Cassy. "Supply chain issues could snarl holiday shopping, even for local businesses." WKRC, Cincinnati, OH, 19 September 2021, https://local12.com/news/local/supply-chain-issues-could-snarl-holiday-shopping-even-for-local-businesses-cincinnati

Aulbach, Lucas. "For Louisville business owners, the broken supply chain delivers nothing but bad news." Courier Journal, Louisville, KY, 25 October 2021, https://www.courier-journal.com/story/news/local/2021/10/25/louisville-businesses-restaurants-shippers-handle-supply-chain-problems/8522683002/

Piercy, Lindsey. "Q&A: How to Prepare for a Holiday Shopping Season Unlike Any Other." UKNow, University of Kentucky News, 12 November 2021, http://uknow.uky.edu/campus-news/qa-how-prepare-holiday-shopping-season-unlike-any-other

WKYT News Staff. "UK professor says supply chain situation could take two years to fix." WKYT, 19 October 2021, https://www.wkyt.com/2021/10/19/uk-professor-says-supply-chain-situation-could-take-two-years-fix/

AWARDS AND HONOURS

2016: Capital One Service Award ($5000)
2012: Capital One Service Award ($500)
2006: McKesson Medical-Surgical Division Sales Support Award ($1000)
2001: McKesson Medical-Surgical Division President's Award (Rolex Watch; Sales Trip)

EDUCATION

1996: Saint Mary's University, San Antonio, TX – Master of Business Administration
1999-2000: University of Maryland University College, College Park, MD – 21 hours upper level accounting courses
1990: VA Tech, Blacksburg, VA - Bachelor of Arts, History

NON-ACADEMIC EMPLOYMENT

2017 – 2020: Indivior, Richmond, VA, Associate Director, Procurement Business Process and Intelligence

2001 – 2017: Capital One, Richmond, VA, Supply Chain Manager, Enterprise Supplier Management, Sourcing Center of Excellence

2000 – 2017: McKesson Medical-Surgical, Richmond, VA, Senior Category Manager, Supplier Management; Operations Project Manager; Senior Business Analyst

2007 – 2010: Virginia Air National Guard, Hampton, VA, Inspector General

2000 – 2007: Virginia Air National Guard, Richmond, VA, Commander, Aircraft Maintenance Operations

1998 – 2000: United States Air Force, Hampton, VA, Senior Logistics Analyst

1997 – 1998: United States Air Force, Republic of Korea, Supply Operations Director

1995 – 1997: United States Air Force, San Antonio, TX, Instructor Supervisor, Supply Officers' Course

1990 – 1995: United States Air Force, Columbus, MS and Lubbock, TX, Supply Operations Manager